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# Personal Recovery – Unique and Collective

Exploring Enacted Narratives of Mental Health Recovery in  
Everyday Life

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## **PREFACE**

In spring of 2015 I had just finished my master's degree in social work. Although finding my work within community mental health services both interesting and rewarding, I was now looking for new ways of contributing to the field of mental health. I had not really thought much about getting a PhD, but then this heading showed up among the job advertisements: Mental health – influence and participation in everyday life. After reading the project plan and talking with the project manager, Sissel Alsaker, I knew that this project was something I wanted to be part of!

And so it went. I got the opportunity to make this PhD-project mine. The past five years have been such an interesting, challenging, eventful and educational journey, and I am sad its now at its end. However, I hope to continue my work within the mental health field and academia, building further on what I have learnt and experienced these past years.

## ACKNOWLEDGEMENTS

Just like the processes I have studied; this PhD-journey was a collective one. I could not have completed this project and thesis on my own, and there are several persons I would like to thank.

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Further, I would like to express my deep gratitude to those persons who participated in the project, both individuals with firsthand experiences of mental health problems and being in recovery, as well as community mental health workers. Thank you so much for the experiences, knowledge and thoughts you have shared with me. I also want to thank management and staff who supported this project and helped recruit participants.

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## SAMMENDRAG (Norwegian summary)

Denne avhandlingen presenterer et kvalitativt, fortolkende og narrativt forskningsprosjekt med det formål å utforske hvordan personlig recovery i psykisk helse forløper og kan støttes som meningsskapende prosesser. Gjennom narrative intervju og etnografi skapte jeg data om hvordan mennesker med psykiske helseproblemer utøver sin innflytelse på og utfører hverdagsaktiviteter, samt om hvordan profesjonelle og brukere samhandler. Disse dataene ble analysert og fortolket med fokus på å skape prosessuell og kontekstuell kunnskap knyttet til mitt formål.

Prosjektet bestod av to studier. Studie I var en intervjustudie med det formål å utforske hvordan psykisk helsearbeidere i kommunen og brukere samhandler. Artikkel 1 "*Community mental health work: Negotiating support of users' recovery*" (Reed, Josephsson, & Alsaker, 2017) presenterer våre funn av hvordan profesjonelle, brukere og andre samhandler gjennom forhandlinger når de deltar sammen i recoveryprosesser. I studie II utførte jeg deltakende observasjoner med fire personer mens vi gjorde hverdagsaktiviteter sammen, og utførte en narrativ analyse og fortolkning av dataene. I artikkel 2, "*Exploring Narrative Meaning Making through Everyday Activities – A Case of Collective Mental Health Recovery?*" (Reed, Josephsson, & Alsaker, 2018), var formålet vårt å utforske hvordan personer med psykiske helseproblemer skaper mening gjennom å gjøre hverdagsaktiviteter sammen med andre. Vi fant at deltakelse i aktiviteter sammen med andre innebærer muligheter for å skape felles forståelser og sammenheng i kollektive meningsskapende prosesser. I artikkel 3, "*A narrative study of mental health recovery: Exploring unique, open-ended and collective processes*" (Reed, Josephsson, & Alsaker, 2020), var formålet vårt å utforske hvordan recovery forløper gjennom menneskers engasjement i hverdagsaktiviteter. Funnene våre viser hvordan recovery innebærer unike, flertydige og åpne meningsskapende prosesser, hvor flere personer, aktiviteter og steder er involvert.

Hovedfunnet i denne avhandlingen er at recoveryprosesser involverer mange bidragsyttere som sammen engasjerer seg i å skape narrativ mening. Jeg fremholder at personer i recovery er avhengige av slike kollektive innsatser for å skape bevegelse i prosessen med å skape en meningsfull hverdag, og at personlige recoveryprosesser i psykisk helse derfor er både unike og kollektive.

## SUMMARY

This thesis presents a qualitative, interpretive and narrative research project aiming to explore how personal recovery in mental health unfolds and may be supported as processes of meaning making. Through narrative interviews and participant observations, I created data about how individuals with mental health problems influence and do everyday activities, as well as how professionals and users collaborate. These data were analyzed and interpreted with a focus on creating processual and contextual knowledge related to my aim.

The project consisted of two studies. Study I was an interview study with the aim of exploring how community mental health workers and users collaborate. Article 1, “*Community mental health work: Negotiating support of users' recovery*” (Reed et al., 2017), presents our findings of how professionals, users and others collaborate through negotiations when working together in recovery processes. In study II I did participant observations with four individuals while doing everyday activities, and carried out a narrative analysis and interpretation of the data. In article 2, “*Exploring Narrative Meaning Making through Everyday Activities – A Case of Collective Mental Health Recovery?*” (Reed et al., 2018), our aim was to gain a deeper understanding of how individuals with mental health problems create meaning through doing everyday activities with others. We found that engaging in activities together provides possibilities for negotiating shared understandings and coherence in collective meaning-making processes. In article 3, “*A narrative study of mental health recovery: Exploring unique, open-ended and collective processes*” (Reed et al., 2020), our aim was to explore how mental health recovery unfolds through individuals’ engagement in everyday activities. Our findings show how recovery unfolds as unique, ambiguous and open-ended processes of meaning making, in which several persons, activities and places are involved.

The main finding of this thesis is that processes of mental health recovery involve many contributors who together engage in narrative meaning making. I argue that individuals in recovery are dependent on such collective efforts to create a meaningful everyday life, and therefore personal recovery in mental health is both unique and collective.

## LIST OF ARTICLES

### Article 1:

Reed, N. P., Josephsson, S., & Alsaker, S. (2017). Community mental health work: Negotiating support of users' recovery. *International Journal of Mental Health Nursing*, 27(2), 814-822. doi:10.1111/inm.12368

### Article 2:

Reed, N. P., Josephsson, S., & Alsaker, S. (2018). Exploring Narrative Meaning Making through Everyday Activities - A Case of Collective Mental Health Recovery? *Journal of Recovery in Mental Health*, 2(1), 94-104.

### Article 3:

Reed, N. P., Josephsson, S., & Alsaker, S. (2020). A narrative study of mental health recovery: Exploring unique, open-ended and collective processes. *International Journal of Qualitative Studies on Health and Well-being*, 15(1).  
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# 1. INTRODUCTION

Mental health problems affect us all as a society, and mental health recovery is a process which many of us will undergo at some point in our lives. The Norwegian Institute of Public Health (2015) estimate that between 30 and 50 percent of the Norwegian public will experience mental illness at some point in their lives, with anxiety and depression as the most common groups of diagnosis. Further, mental illness is the second largest category of illnesses which lead to deteriorated health in the Norwegian population (Norwegian Institute of Public Health, 2017), and is also associated with reduced ability to work, higher risk of physical illness, and shorter life expectancy (Norwegian Institute of Public Health, 2018). Additionally, international research shows how mental health problems may have detrimental effects in individuals' lives, as persons with severe mental illness describe experiences of suffering, shame and alienation. They also describe challenges regarding integration in their community, interpersonal relationships and involvement in meaningful activities, as well as a wish for being treated with respect and being involved in their care and treatment (Zolnierrek, 2011). Therefore, I argue that understanding how mental health recovery unfolds, and how we can facilitate and support such processes, is a crucial task for research and practice.

Personal recovery in mental health is defined in literature as a process of re-creating a meaningful everyday life despite the challenges brought about by mental health problems (Borg, 2007; Davidson & Roe, 2007; Onken, Craig, Ridgway, Ralph, & Cook, 2007). This understanding of recovery highlights the complex and ongoing nature of recovery as processes, rather than focusing on end results (Davidson, Tondora, & Ridgway, 2010). Further, this definition suggests that processes of meaning making are central to mental health recovery. But how do such meaning-making processes of recovery unfold?

Knowledge from occupational science argues that we make meaning in life through doing everyday activities (Eklund, Hermansson, & Håkansson, 2012; 2004; Wilcock, 1999), and narrative research has shown how meaning making unfolds through complex processes of tying together our past, present and future through what we do in everyday life (Alsaker, 2009; Alsaker & Josephsson, 2010; Josephsson, Asaba,

Jonsson, & Alsaker, 2006; Mattingly, 1998; Ricoeur, 1984). Further, through its potential for contributing meaning doing everyday activities holds potential for recovery and change (Mattingly, 1998; Townsend, 1997). Being able to influence and control what we do, doing activities that create meaning for us, and finding the right balance between activities with different meaning, has been found to have positive impact on our mental health, and may therefore contribute to mental health recovery (Argentzell, Håkansson, & Eklund, 2012; Bejerholm & Eklund, 2007; Borg, 2009; Doroud, Fossey, & Fortune, 2015; Ulfseth, Josephsson, & Alsaker, 2016). However individuals with mental health problems may experience major changes in their lives, disrupting their possibilities of doing everyday activities (Alsaker & Ulfseth, 2017; Baker & Procter, 2014; Ivarsson, Carlsson, & Sidenvall, 2004; Nagle, Cook, & Polatajko, 2002; Prusti, 2000; Zolnieriek, 2011), and complicating their opportunities to make choices and to making meaning (Ponce, Clayton, Gambino, & Rowe, 2016; Steger, Frazier, Oishi, & Kaler, 2006). Following this I understand that making meaning through everyday activities may represent challenging and complicated processes for individuals with mental health problems, which may require support from professionals or others (Kelly, Lamont, & Brunero, 2010; Yilmaz, Josephsson, Danermark, & Ivarsson, 2009).

My aim in this PhD-project has been to explore how personal recovery in mental health unfolds and may be supported as processes of meaning making. Based on the arguments presented above, the processes of meaning making involved in recovery seem to unfold through a continuous and complex stream of seeking to create coherence in life through influencing and doing everyday activities, as well as sometimes needing support from others. I suggest that through studying what individuals do, we can capture and explore temporary glimpses of how recovery unfolds as processes of meaning making. Therefore, I chose to seek knowledge related to my aim by studying how individuals with mental health problems influence and do everyday activities, as well as how professionals and users collaborate when support is needed. Existing literature mainly describes general characteristics of recovery, and identifies ‘stages’ of recovery through everyday activities, and to complement these studies I have sought to create processual and contextual knowledge about recovery, such as other authors also have called for (Doroud et al., 2015; Sutton, Hocking, & Smythe, 2012). The knowledge

gained in this study can contribute important insights into how processes of recovery can be supported and facilitated.

In this section of the thesis I will present my aims of research next, before I go on to present everyday life and community mental health services in Norway as my contexts of research. Then I will define the most central concepts in this thesis: mental health recovery, meaning and everyday activity, as well as narrative as a key theoretical perspective, in section 2. In section 3 I will describe some relevant research and literature, before I present my methods and philosophical foundations in section 4. This is then followed by a presentation of the findings from all three published articles, as well as my interpretation of main findings, in section 5. Section 6 contains both a discussion of findings, implications for practice and a methodological discussion, before I present my conclusion in section 7.

## **1.1 Aims**

My aim in this PhD-project has been to explore how personal recovery in mental health unfolds and may be supported as processes of meaning making. I have sought to do so through studying how individuals with mental health problems influence and do everyday activities, as well as how professionals and users collaborate. How do persons with mental health problems influence and steer what activities to do, and how do they do these activities? How do they create meaning through the activities they do? How can professionals support users' influence and engagement in everyday activities? How can professionals support mental health recovery? These are some of the questions I have sought answer to in this project.

The project consists of two studies. In Study I my focus was on how community mental health professionals collaborate with individuals in recovery to enhance and sustain their influence and activities when working together in the contexts of everyday life, resulting in article 1. In Study II, I explored how individuals with mental health problems influence and do everyday activities to create a meaningful everyday life.

Article 2 and 3 were written based on this study.

The specific aims for each of the three articles were:

Article 1: To explore how community mental health workers provide support to users by investigating professionals' own narratives of how they work.

Article 2: To gain a deeper understanding of how individuals with mental health problems create meaning through doing everyday activities with others.

Article 3: To explore how mental health recovery unfolds through individuals' engagement in everyday activities.

## **1.2 Contexts of research**

I will now present my contexts of research, everyday life and community mental health services.

### **Everyday life**

As presented in my introduction, I argue that processes of mental health recovery unfold in everyday life. Therefore, when studying these processes everyday life has been a highly relevant context of research.

Literature does not offer a clear definition of the concept of everyday life, however Gullestad (1989) understands everyday life as consisting of two dimensions which individuals strive to integrate; one is the daily organization of activities and events, the other is the experience of meaning and community. Also highlighting activity and meaning as central dimensions in everyday life, Højholt and Schraube (2015) understand everyday life as a field of activity through which we conduct, or lead, our lives. They suggest that the conduct of everyday life involves three dimensions: firstly, ordinary activities that are repeated regularly, are habitual, and organizes important tasks of living. Secondly, extraordinary activities that meet the demands of unexpected or challenging experiences and situations. Lastly, both ordinary and extraordinary activities are involved in the third dimension; that of making sense of it all. In this dimension, daily experiences, both ordinary and extraordinary, are integrated with our history, as well as our images for the future. Dreier (2008) emphasizes the open-ended and changing nature of everyday life, and how this requires us to continuously learn, change or re-affirm the way we conduct our lives and what we pursue. Thus, everyday life is not only structured and habitual, but also flexible and changing.

Further, Højholt and Schraube (2015) underline that everyday life must be understood as social processes: our routines, dealing with challenges, and sense-making are created, maintained, negotiated and changed in communication with others. Højholt and Schraube describe the activities of everyday life as a mediating structure between individual subjects and societal structures and culture.

What I understand from these writings is that everyday life is a continuous, complex and social process, a ‘movement through life’, made up of everyday activities

and concerned with meaning making. Everyday life is both about structure and creating coherence, dealing with challenge and instability, as well as possibilities for change and recovery. Further, everyday life unfolds in, through and in negotiation with, the different physical, social and cultural contexts and encounters of people lives.

The data material in study II of this PhD-project was created in such everyday life contexts: in the specific situations, interactions and activities through which the participants sought to make meaning and recovery, and in locations such as a church, a local coffee shop, or as was the case in many of our meetings: a community mental health center. This takes us to another relevant context of research in this project: community mental health services.

### **Community mental health services in Norway**

Community mental health services in Norway offer both support, treatment, rehabilitation, education and activities in a wide range of settings such as supportive housing facilities, home visits, ambulatory treatment teams, vocational rehabilitation services, as well as community mental health centers (Ose, Kaspersen, Ådnanes, Lassemo, & Kalseth, 2018). I created the data for study I of this project through interviewing community mental health professionals at a service offering a large variety of individual and group support and treatment options. Their services were offered in a variety of locations depending on the users' wishes: they could meet either at the office, in people's homes, or out and about in the community. Data for study II was created through participant observations together with four users of community mental health centers, and some of our meetings took place at these centers. These centers function as meeting places where individuals can come and go as they please, sit down and have a coffee or a meal together with other visitors and the employees, play a game of cards or pool, or join one of the activity groups such as knitting, painting or photography. The centers also offer support through individual conversations with the professionals, as well as group conversations and courses.

Thus, community mental health services served as contexts of data creation in this project. However, community mental health services also served as a context from which this project took form, in my understanding making this thesis highly relevant for



these services as it answers to their need for knowledge, as well as their current strategies.

Part of the aim of this project has been to create knowledge about how personal recovery in mental health is supported, answering to a call for more knowledge about how to support individuals in their local communities and everyday lives (Ekeland, 2011; Keet et al., 2019; Longden, Read, & Dillon, 2016; Rosen, O'Halloran, & Mezzina, 2012). This need for new knowledge was brought about by extensive changes in how we understand and treat mental health problems in Norway, as has been the case in many western countries since the 1970s. Emphasizing deinstitutionalization and normalization, both individuals and services have moved out of the hospitals, to live and provide support in the local communities (Curtis & Hodge, 1994; Pedersen & Kolstad, 2009). Reducing the impact of traditional medical perspectives on community mental health services has been part of this change (Ekeland, 2011; Ministry of Health and Care Services, 1998), and in recent years the perspective of recovery has gained increased attention as an alternative perspective (Anthony, 1993; Borg, Karlsson, & Stenhammer, 2013; Rosen et al., 2012). Recovery has also been implemented in Norwegian professional guidelines (Norwegian Directory of Health, 2012, 2014).

Further, this PhD-project may contribute knowledge relevant for ongoing governmental strategies through its focus on how meaning is made through everyday activities, as well as how professionals may facilitate such processes. In their strategy for good mental health (2017-2022), *Mastering life* (Norwegian Ministries, 2017), the Norwegian ministries state that they wish to create a society which promotes mastery, belonging, inclusion, participation and experiences of meaning for all. As a fruitful resource they mention the Australian program ABC (act-belong-commit). This program focuses on engaging people in physical, spiritual, social and mental activities that both increase their belonging to the communities in which they conduct their everyday lives and recover, and that involve commitment to causes that provide meaning and purpose (Koushede, Nielsen, Meilstrup, & Donovan, 2015).

## **2. CONCEPTS AND THEORY**

I will now present the most central concepts and theory of this thesis. First, I will present my understanding of mental health recovery both as a process of change and as a professional perspective for services. Next I will describe my understanding of the concept of meaning, before I present relevant theory about narratives and narrative meaning making. Last, I will present my understanding of everyday activities.

### **2.1 Mental health recovery**

Mental health recovery was first introduced and discussed by former patients or users, the so-called ‘psychiatric survivor movements’, in the U.S.A. These groups sought to change how professionals and others understand mental health problems, as well as mental health services. They advocated moving away from traditional medical perspectives and paternalistic approaches to give way for multidimensional understandings of mental health problems, a holistic perspective of individuals, and more humane and individually adjusted services. Initially, recovery was presented as a unique and deeply personal process of gaining hope and willingness to act and establishing new meaning in life, inspired and supported by love and faith from other persons (Anthony, 1993; Patricia Deegan, 1988; Patricia Deegan, 1996; Patricia Deegan, 1997). Professionals and researchers later adopted the concept and created recovery models and approaches (Anthony, 1993; Stuart, Tansey, & Quayle, 2017). Thus, recovery is discussed in literature both as a process of healing and change, and as a perspective for mental health services, and both these uses of the concept are relevant in this thesis.

#### **Recovery as a process of healing and change**

The recovery perspective gained force as both ex-patient/survivor/user-voices and research documented how mental illness is less chronic than previously thought, as well as how having a mental illness does not mean that one cannot lead a productive and meaningful life. Highlighting how mental illness is not chronic and a defining dimension of a person, some focus on *recovery from* the symptoms and difficulties of mental illness, resuming a life as one had before (Davidson & Roe, 2007; Davidson & Schmutte, 2020). This view of recovery is often framed in literature as ‘*clinical*

*recovery*’ – highlighting the decline of symptoms of illness as a goal and objective measure for recovery (Topor, Denhov, Bülow, & Andersson, 2018).

However, Davidson, Tondora and Ridgway (2010) problematize the notion of recovering from mental illness, as this renders recovery as an outcome that many will never succeed achieving. They argue that recovery should perhaps be understood as an ongoing process rather than an outcome, and that it is possible to *recover in* life although one still experiences mental health problems. This is often referred to as *personal recovery* and is the understanding of recovery I build on in this thesis. Making this distinction between *recovery from* mental illness and *recovery in* life, I choose to use the term ‘mental health problems’ rather than ‘mental illness’ or other terms related to a clinical understanding of these issues. I understand personal recovery as a subjective experience, not available for objective evaluation (Topor et al., 2018), and therefore also choose not to focus on medical diagnoses, but rather individuals’ subjective experiences of symptoms and the challenges they cause in their everyday lives.

Focusing on personal recovery, I embrace that individuals may find new ways of being productive and creating meaning even though they still experience symptoms and other consequences of mental health problems, such as poverty, unemployment, loss of valued roles, stigma and so forth (Anthony, 1993; Borg, 2007; Davidson & Roe, 2007; Patricia Deegan, 1988; Patricia Deegan, 1996; Onken et al., 2007). Further, everyday life environments emerge as crucial arenas for recovery in favor of mental health service settings, as persons in recovery describe it as a process of achieving normality, finding a balance between activity and rest, and overcoming challenges in everyday life posed by illness (Borg, 2007; Borg & Davidson, 2008).

Additionally, personal recovery appears ambiguous and complex, involving several dimensions, or processes. Leamy et al. (2011) present a framework for personal recovery consisting of five categories: Connectedness, Hope, Identity, Meaning in life, and Empowerment (CHIME). This framework aims to offer a holistic, social and contextual understanding of personal recovery, showing how these are not solely individual processes, and this has also been supported by subsequent studies (Bird et al., 2014; Slade et al., 2012; Stuart et al., 2017; Tew et al., 2012). However, there exists some tension regarding how personal recovery is described and understood. Although

several authors acknowledge the social and multidimensional nature of personal recovery, several authors critique existing literature on personal recovery for overemphasizing the individual's effort to recover and downplaying the role of context (Davidson & Schmutte, 2020; De Ruyscher, Tomlinson, Vanheule, & Vandeveld, 2019; Duff, 2016; Price-Robertson, Obradovic, & Morgan, 2017). I support this critique and argue that we should seek contextual and processual knowledge about mental health recovery. Therefore, the complexity of personal recovery, as well as its social and contextual dimensions, have been central in this PhD-project.

### **Recovery as a professional perspective**

William Anthony (1993) was one of the first to write about recovery as a new perspective for mental health services. He argued that the era of deinstitutionalization changed the service system dramatically and created a demand for new knowledge and practices for providing services in community contexts. These changes, as well as clear demands from the 'survivor movements' gave way for the emergence of the recovery perspective. As I described earlier, this has also characterized the evolvement of Norwegian community mental health services.

According to Anthony (1993), a recovery-oriented system deals with all the negative effects of mental illness and seeks to establish new meaning and purpose in individuals' lives. Facilitating community integration, supporting participation in meaningful activities and inspiring hope are described as central tasks for recovery-oriented services (Le Boutillier et al., 2011). Further, recovery-oriented support is advised to be open and flexible, adapted to individuals' complex needs and everyday lives. Moving beyond diagnostic labels and assuming a holistic view of users, as well as partnership and shared decision making are described as central aspects in the collaboration between recovery-oriented professionals and users (Chester et al., 2016; Davidson, Tondora, Pavlo, & Stanhope, 2017).

However, in line with the critique of the perspective of personal recovery, some also critique recovery-oriented services for placing too much focus and responsibility for change on the individual, leaving change of social and structural conditions and inequality in the background (Harper & Speed, 2014). Slade (2010) suggests that mental health professionals should view their job as not only working with individuals but also

becoming ‘social activists’ who challenge stigma and discrimination and work to promote societal well-being. Supporting this extended view of what mental health services should be, Keet et al. (2019) suggest six key elements in good community-based, recovery-oriented mental health care: 1) protecting human rights; 2) focusing on public health; 3) supporting service users in their recovery journey; 4) make use of effective interventions based on evidence and client goals; 5) promoting a wide network of support in the community; and 6) making use of peer expertise in service design and provision. These elements reflect a holistic approach to mental health, where both health promotion, illness prevention and care are part of the services, involving not only mental health professionals and users, but also other public sectors as well as peers, family and extended social networks.

In this research project I have explored both how recovery-oriented mental health professionals collaborate with and support users. In section 6 I will discuss implications for recovery-oriented services based on my findings.

## **2.2 Meaning**

Exploring how personal recovery in mental health unfolds and may be supported as processes of meaning making has been my aim in this project, and I have used the concept of *meaning* extensively throughout the thesis and articles. In psychology and human sciences, the concept of meaning is widely used, but there does not exist a common theoretical understanding or definition of what the concept refers to. However, the different definitions often share two basic assumptions: meaning is about coherence, and meaning is connected to context (Leontiev, 2013).

These two basic assumptions are also evident in my narrative understanding of meaning in this thesis, which mainly builds on the work of Paul Ricoeur (1984), Jerome Bruner (1990) and Cheryl Mattingly (1998), and focuses on meaning as a process unfolding in everyday life, and through actions, rather than understanding meaning as a result or as something that is inherent in certain activities. I was also inspired by the work of Victor Frankl (1963), an existential psychologist who in correspondence with the narrative perspective has focused on meaning making as a process. In accordance with Frankl (1963), I claim that experiencing meaning is essential for all of us, and that we have a drive towards creating meaning in life which directs our actions.

In the narrative theory I build on in this thesis, meaning is understood as coherence, or causality, between events and experiences over time, and making meaning is closely related to action. Mattingly (1998) writes that the meaning of any activity resides in its contribution as an episode in a larger story, a narrative. A narrative is an assembly of actions and events which together make meaning by contributing to a plot, issues or values, that are important to the person acting, but still unfulfilled (Polkinghorne, 1995). Following this, I understand that individuals make meaning through doing everyday activities that may contribute coherence with their previous activities and experiences, as well as their images, desires and direction for the future. However, coherence is not described in literature as a stable entity, but rather something that is tried out, communicated and negotiated through everyday activities and interactions (Bruner, 1990; Mattingly, 1998; Ricoeur, 1984). Thus, I consider meaning to be a fresh product which needs to be continuously pursued through the activities and interactions of everyday life, and which is shaped by the particular contexts it is developed in.

My understanding of meaning as contextual implies viewing it as temporary and changing, but also concrete in each particular context. Ricoeur (1984) writes about the hidden or symbolic meaning of actions, referring to social or cultural rules, norms and ethics that guide our actions. In line with this, Bruner argues that meaning is always created in the context of culture, as humans are tuned to social meaning and living in groups. However, he underlines that cultural contexts are always concrete contexts of practice and that “*Meaning grows out of use*” (1990, p. 118). Similarly, Frankl (1963) suggests that life continuously asks something from us, directing our activities and providing concrete meaning at a specific time. Following this, I argue that exploring meaning implies focusing on what people are doing in a particular context at a particular point of time, such as I have sought to do in this study.

In conclusion, I understand meaning as coherence between past and present events and activities, as well as future visions and dreams, mediated by a plot. Further, meaning is fleeting and contextual, and needs to be continuously made and negotiated through everyday activities, interactions, and in each specific everyday context of practice. This narrative understanding of meaning adheres with my choice of everyday life as context and everyday activities as focus of data creation in study II. Further,

theory about narrative meaning making was a central theoretical resource in study II, which I will elaborate on in the following section.

## **2.3 Narrative**

Both studies in this project build on a narrative perspective on meaning making and knowledge production. I understand making narratives from and through our activities and experiences as an inherent, human capacity (Bruner, 1990). Narratives are about human actions, and preserve the meaning and complexity of these actions as they unfolded in temporal, geographical, interpersonal and environmental contexts (Polkinghorne, 1995). Therefore, narrative theory and methods inspire and promote processual and contextual knowledge about experiences, such as I have wished to contribute through this project. However, there are different ways to build on narrative theory and use narrative methods in research, necessitating that I position myself in ‘the narrative landscape’.

### **Narratives and action**

This project is particularly grounded in the French philosopher Paul Ricoeur’s (1913-2005) extensive work on narrative. Ricoeur related narratives to the interpretation and understanding of human actions and meaning making. Building on ideas of Aristotle, Ricoeur argued that in real life, narratives are closely connected to actions, and that narratives not only exist as told or written stories. Ricoeur proposed that in addition to creating stories *from* our previous actions, we also create stories *in* or *through* our actions over time (Ricoeur, 1991). Ricoeur viewed unfolding actions and events as ‘not yet told stories’ or ‘potential stories’ (Ricoeur, 1984).

Ricoeur’s work on such enacted narratives, or meaning making through actions, does not relate specifically to issues of health and recovery. However, building on Ricoeur’s work, Cheryl Mattingly (1998) developed further Ricoeur’s understanding of meaning making by studying enacted narratives in a clinical, occupational therapy setting. She showed how professionals build on their knowledge and experiences, envision future possibilities and act to create narratives of change together with their patients to help them make meaning of and through their experiences. Mattingly’s work inspired both my wish to explore the role of meaning making in mental health recovery, as well as my use of narrative methods and theory in this project.

### **Narrative meaning making – the threefold mimesis**

To show how narratives play out through actions, and as a method for interpretation of human actions, Ricoeur further developed Aristotle's work on *mimesis* (the imitation of human action and experience) into '*the threefold mimesis*' (Ricoeur, 1984). This model of narrative meaning making suggests that meaning is embedded in an individual's actions over time, tying together past, present and future (Alsaker, 2009). In study II I explored processes of meaning making through everyday activities and used the threefold mimesis as a central theoretical resource to analyze and interpret the data from my participant observations. Therefore, I choose to explain it in more detail here.

Mimesis is the process through which we seek to connect action to meaning, and Ricoeur described it as involving three *folds*. It is important to underline that processes of mimesis are un-linear, moving back and forth between the different folds (Alsaker, 2009; Ricoeur, 1984). *Mimesis I* holds the continuous stream of everyday activities and experiences in real time, ongoing and without a beginning, middle or end. What we do and experience in mimesis I provides us with images and ideas of possibilities for coherence which we may try out in mimesis II. *Mimesis II* is how we seek to make meaning within this continuous stream of experiences, by tying together past and present experiences and activities as well as images for the future. This involves trying out how possible explanations, values or issues (plots) may contribute meaning, and is a complex process of moving back and forth between possibilities, trying and failing, and making choices. Further, possibilities of how events and activities can be tied together and understood in relation to each other can be tried out through thought experiments or internal dialogues, as well as engaging in activities and communication with others. The third fold of meaning making, *mimesis III*, is where meanings and explanations are 'set', at least for now, and shared and communicated as understood. Now a coherent story can be presented to ourselves and to others, with a sequence of actions and events; a beginning, middle and an end, and with a plot, a common value or issue, tying these experiences together. However, the stories and meanings made in mimesis III are not fixed, but may undergo changes as a result of communication and negotiation with others, as well as new experiences and altered contexts which set in motion new processes of mimesis (Alsaker, 2009; Ricoeur, 1984).



The model of the threefold mimesis shows how narrative meaning making is not just something that happens in retrospect, when communicating experiences as coherent and understood in mimesis III, but rather a continuous process of creating meaning which involves both our thoughts and activities, as well as ongoing communication with others. In our daily lives these processes of making meaning are often fast, implicit, subtle and unconscious. We act based on routines, communication with others, previous experiences and thoughts about where we are heading without really thinking that much about it (Alsaker, 2009; Ricoeur, 1984; Ulfseth, 2016). However, mental health problems may bring about several changes and challenges in individuals' everyday lives, in my understanding potentially disrupting ongoing processes of narrative meaning making and requiring comprehensive efforts of re-establishing meaning in everyday life. This recognized the narrative meaning-making processes I explored in this study, and in our findings these processes appear as both complex and challenging, involving having to re-think what is important in life, discovering what possibilities and limitations are currently present, engaging in new activities, as well as continuously having to endure disrupting experiences such as symptoms, treatment, dependence on support, stigma and hospitalizations.

## **2.4 Everyday activity**

My focus on personal recovery in mental health, as well as my narrative understanding of meaning and meaning making, lead me to explore individuals' everyday activities and experiences in this project. I argue that everyday activities entail possibilities of producing meaning and thus narratives of change and recovery (Mattingly, 1998; Ricoeur, 1984).

Staying close to Ricoeur's work on narratives, I build on his conceptualization of meaningful actions in my understanding of the concept of everyday activity. Ricoeur (1991, p. 189) defines 'meaningful action' as an action which the person doing it can account for, or tell about, in a way that makes it sensible for himself and/or others. Such actions do not just happen, it's not just 'one thing after another', rather they are initiated and performed by responsible agents with goals and motives (Ricoeur, 1984). Conversely, an activity appears meaningless when disconnected from other experiences, when one's participation is unexplainable and cannot be understood in relation to

previous experiences and future visions (Mattingly, 1998). Following this, I use the concept of everyday activity in reference to actions that people do in their efforts of conducting their everyday, and to produce coherence mediated by important issues in their lives. Further, I argue that everyday activities must be understood through their connections with previous activities and events, as well as the actor's visions for the future. Additionally, actions are always done in interaction with others, either in cooperation, competition or struggle (Ricoeur, 1984), thus everyday activities must also be understood contextually as they are conducted in the physical, social and cultural contexts of people's everyday lives.

### **3. RELEVANT RESEARCH AND LITERATURE**

Thus far I have introduced and presented my understanding of mental health recovery, meaning and narrative, as well as everyday life and activities, as central perspectives, concepts and theory, and contexts, for this research project. In this section I wish to elaborate on what we know, and what we perhaps should learn more about, concerning how processes of personal recovery relate to meaning, narrative and everyday activities.

#### **3.1 Personal recovery and meaning**

As I have already asserted, meaning is suggested to be an important dimension of recovery. In their much referred to review of what personal recovery is, Leamy et al. (2011) argue that meaning in life is one of five core dimensions of recovery. In this study they connect ‘meaning in life’ to spirituality, making meaning of mental illness experiences, quality of life, social roles, social goals and rebuilding life. Other studies also support meaning as a core dimension of recovery (Onken et al., 2007; Stuart et al., 2017), and several authors describe recovery as a process of recreating a meaningful everyday life (Anthony, 1993; Borg, 2007). In their review of literature about the elements of recovery, Onken et al. (2007) describe meaning making as an individual drive, as well as a social process, and connect meaning making in recovery to purpose, productivity and spirituality. However, this literature does not make clear or elaborate on what the concept of meaning refers to in relation to mental health recovery.

Only a few studies target meaning in relation to recovery specifically, and even fewer explore how meaning is made. In a study exploring what creates meaning in the lives of individuals with mental health problems, Eklund et al. (2012) found that individuals describe social contacts, engagement in occupations<sup>1</sup>, experiencing health, precious memories, and positive feelings as important sources of meaning. Ulfseth, Josephsson, and Alsaker (2015) explored how processes of meaning making take place in everyday occupations among people with mental illness at a psychiatric center, and

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<sup>1</sup> Occupation is a concept commonly used in occupational therapy and occupational science. The concept refers to what individuals do when they act upon their own intentions or goals in communication with their contexts at a specific point of time (Yerxa, 2000). This term is not commonly used in everyday speech or in other professional disciplines, which is why I have rather chosen to use the term activity in this thesis. However, I write occupation when referring to literature which uses the term.

show how meaning making unfolds as shared narrative processes linked to the little things that happen in everyday life, everyday activities and to small-talking with others. Huguelet et al. (2016) suggest that meaning in life is connected to realizing important values through actions. However persons with mental illness may experience problems related to mentalizing how to do this, as well as experience that values feel less important to them than before. The authors suggest that professionals supporting recovery should help individuals mentalize what their current actions and projects might mean to them as part of their lifetime trajectory, as well as consider values to be an important issue to focus on in therapy.

All these studies above mention activities, or actions, as central to meaning making. Additionally, several studies specifically connect meaning making in mental health recovery with participation in everyday activities. Some studies highlight how doing activities provides possibilities for making meaning through feelings of belonging and mutual recognition (Lund, Argentzell, Leufstadius, Tjörnstrand, & Eklund, 2019), others focus on how activities such as painting can help create meaning connected to spirituality (Van Lith, 2014), or how the pleasure of giving to or helping others gives meaning and purpose in life (Davidson, Shahar, Lawless, Sells, & Tondora, 2006). Additionally, several studies find that work, or work-like activities provide meaning for persons with mental health problems by providing purpose, structure and connectedness (Blank, Harries, & Reynolds, 2015; Leufstadius, 2018). Further, several studies find that meaning is particularly created through activities which provide opportunities for social connection and inter-dependence. Through such activities individuals describe experiencing meaning in the form of feelings of wellness, positive changes in self-perception and improved quality of life (Hancock, Honey, & Bundy, 2015; Nordaunet & Sælør, 2018).

To sum up, literature suggests that meaning making are central processes in mental health recovery, and points to everyday activities as a source of meaning. However, there seems to exist little research which clarifies what the concept of meaning refers to, or how meaning is made through activities. As I have presented in earlier sections, I suggest that narrative theory may offer one way of understanding this. In the following I will therefore explore research and literature focusing on mental health recovery in relation to narratives.

### **3.2 Personal recovery and narrative**

There exists a large body of literature collecting and analyzing told or written narratives of recovery, acknowledging personal narratives as important sources of knowledge, and narrative methods as valuable in studies about recovery (Llewellyn-Beardsley et al., 2019; Spector-Mersel & Knaifel, 2018). Narrative studies have contributed knowledge about the complex and subjective experiences of recovery, exploring topics such as the social determinants of recovery (Georgaca & Zissi, 2017), moral agency in recovery (Myers, 2016), dimensions of recovery (Jacobson, 2001), the return to home after hospital stays (Ulfseth et al., 2016), as well as how recovery and occupation is connected (Kelly et al., 2010), including the relationship between participation in music and theatre and mental health recovery (Torrissen & Stickley, 2018; Ørjasæter, Stickley, Hedlund, & Ness, 2017). Further, narratives of recovery are frequently shared in media, mental health settings and other places to educate others about recovery. Sharing such narratives have been found to create connectedness, promote understanding of recovery, reduce stigma, enhance validation of personal experience, and inspire empathy and action (Rennick-Egglestone et al., 2019).

Only a limited range of literature delves into the narrative nature of recovery, and how recovery unfolds as ongoing narrative meaning making such as I have done in this PhD-project. The existing literature about the narrative nature of recovery predominantly focuses on narrative meaning making as personal change and adaptive strategies unfolding through cognitive processes and internal dialogue. Patricia Deegan (2002) describes recovery as a self-directed process of discovering one's limits and possibilities, and creating narratives of change. Roe and Davidson (2005) explain how mental illness may bring about major disruptions in individuals' lives, challenging coherence and continuity. They suggest that narrative processes of re-authoring one's life story, picking up the pieces from one's former life and weaving them together with the changes and disruptions caused by illness, as well as one's thoughts about the future, are key dimensions in mental health recovery. Also Onken et al. (2007) write about re-authoring one's life story – making sense of one's experiences of illness as an important part of recovery. Similarly, both Grant, Leigh-Phippard, and Short (2015) and Kerr, Deane, and Crowe (2019) understand narrative identity construction to be a key

process of mental health recovery, involving adaption to the current situation, and describe this as a process of evolving one's internal life story, integrating the past, present and future to provide unity. Further, studies about the narrative nature of recovery underline how these processes of narrative meaning making are not linear, but rather diverse, multidimensional, un-linear, open-ended and changing (Llewellyn-Beardsley et al., 2019).

Some authors also mention how narrative meaning making in recovery involves actions, however the literature on this is very limited. Roe and Davidson (2005) write that narrative meaning making requires individuals to be active agents who assemble, rearrange, improvise, try again and negotiate to create coherence. Lysaker, Lysaker, and Lysaker (2001) underline that coherent life narratives supportive of recovery are created both through internal dialogue as well as dialogue with others and through integrating one's evolving actions within the narrative. The role of activities in narrative meaning making and mental health recovery has also been found to be evident in a narrative study about the role of exercise in mental health recovery (Carless, 2008), and was the focus of exploration in a study about meaning making at a psychiatric center (Ulfseth et al., 2015, 2016). These studies show how meaning making is inspired and unfolds through everyday occupations and small talk in social situations at the ward.

Following my review of existing literature about mental health recovery and narrative it seems that there exists limited research and knowledge about how recovery can be understood as narrative meaning-making processes. The literature that does point to the narrative nature of recovery focuses on these processes as mainly cognitive and individual. Thus, there seems to be a lack of research exploring enacted narratives as I do in this project. However, the literature reviewed in section 3.1 does point out the crucial role of everyday activities in the meaning-making processes of recovery. Therefore, I present my review of literature concerning recovery and everyday activities in the following.

### 3.3 Personal recovery and everyday activities

*“Those of us who have been diagnosed are not objects to be acted upon. We are fully human subjects who can act, and in acting change our situation.”*

Patricia Deegan (1996, p. 92) here underlines the importance of *doing* to elicit change and recovery. The role of doing everyday activities in mental health recovery has been a focus of exploration in several studies. These studies report findings of how doing activities can facilitate recovery in several ways. Activities provide pleasure, something to look forward to, possibilities of discovering competencies, improve self-concept and quality of life, help build hope, meaning and purpose, and may be a source of commitment and contribution to others (Davidson et al., 2006; Kelly et al., 2010; Nordaunet & Sælør, 2018; Torrisen & Stickley, 2018). Everyday activities may also provide opportunities of change and trying out new possibilities in everyday life (Borg & Davidson, 2008; Torrisen & Stickley, 2018; Ørjasæter et al., 2017).

Persons in recovery describe being in a practical and ongoing process of dealing with tasks and challenges in a variety of everyday arenas, successfully doing trivial activities of the everyday (Borg, 2007; Davidson & Roe, 2007; Tanaka & Davidson, 2015). Similarly, several studies exploring the relationship between recovery and activities suggest that activities not only facilitate recovery, but that recovery should be understood as an occupational journey. Kelly, Lamont and Brunero (2010) found that the recovery journey involves going back and forth between being passive, taking initiative and responsibility, becoming active, meeting barriers and getting support. Similarly, Sutton, Hocking and Smythe (2012) explored recovery narratives and found four ‘occupational modes’ which they termed ‘disengagement’, ‘partial engagement’, ‘everyday engagement’ and ‘full engagement’ (2012, p. 144). In line with, and partly based on, Sutton et al. (2012), Doroud, Fossey and Fortune (2015) did a literature review on the subject, and they also found that recovery may be seen as an occupational journey. They describe how recovery proceeds *through* occupational engagement, starting with re-engagement, followed by participation in everyday life occupations, and finally re-gaining full community participation and citizenship. Everyday activities provide possibilities of rebuilding hope and meaning, provides structure and ‘normalcy’ to life, as well as connections with others and productivity. Based on their findings,

Doroud et al. (2015) suggest that occupational re-engagement and recovery not only relate, but are in fact much of the same.

However, as stated in my introduction, research shows that persons in recovery may meet challenges and need support when doing activities. Such challenges may be lack of skills and education, inadequate funding and support, stigma and discrimination, and lack of opportunities and choice. Accommodating environments that feel safe and promote initiative and mutual support are found to facilitate participation (Kelly et al., 2010). Further, being appreciated, respected and not standing out; trusting, supportive and mutual relationships; as well as predictability and control are factors found to support persons with mental health problems when doing activities (Yilmaz et al., 2009). Thus, I suggest that knowledge about how persons with mental health problems influence and do everyday activities, and how they may be supported while doing activities, is a valuable contribution to mental health services that seek to provide recovery oriented services.

Based on my review of research shedding light on the relation between recovery and everyday activities, personal recovery appears to me as processes of dealing with the practical matters of conducting an everyday life, providing joy and purpose in life, making change, re-connecting with persons and communities, and making meaning through doing everyday activities. It seems that recovery is done, or enacted, not something that just happens.

### **3.4 Summary**

My review of literature on personal recovery, meaning, narrative and everyday activities indicates that meaning-making processes are central in personal recovery, and points to everyday activities as crucial in recovery, partly because they may offer possibilities of meaning making. Further, several authors point to narrative as a possible way of understanding meaning-making processes in recovery. However, the literature exploring the narrative nature of recovery in relation to doing everyday activities is very limited. Thus, we seem to know little about how processes of narrative meaning making in recovery may unfold through everyday activities, including how such processes can be supported by others. In all, there seems to be a lack of research literature focusing on meaning and meaning making in personal recovery. This project seeks to provide



knowledge about these issues, as my aim has been to explore how personal recovery in mental health unfolds and may be supported as processes of narrative meaning making, through studying how individuals with mental health problems influence and do everyday activities, as well as how professionals and users collaborate.

## 4. METHODS

My aim in this PhD-project has been to shed light on how personal recovery in mental health unfolds and may be supported as processes of meaning making. This aim asks for processual knowledge about personal experiences, and points to qualitative, interpretive methods (Malterud, 2015). Narratives tie together individuals, activities and contexts and offer as I see it a way of understanding recovery not by breaking it up in different dimensions, but by understanding how the multiple aspects of recovery come together in processes and make meaning as a whole. I therefore chose to use narrative methods in this project. Further, this aim directs my attention towards ongoing and open-ended processes of recovery, rather than resolved stories of either success or failure. How can such ongoing processes be ‘captured’ and studied? How can data be created in ways that conserve the complexities, unresolved issues, contexts and actions of such ongoing processes? I imagine that through observations of concrete situations and activities we can capture and explore temporary glimpses of these processes, therefore I chose to create data for study II through ethnography, or participant observations.

Polkinghorne (1995) divides narrative inquiry into two main categories: studies who gather stories as their data, and uses paradigmatic analysis to produce categories out of common elements in the data, and studies who gather data about events, actions and experiences, and uses narrative analysis to understand the data elements in relation to each other and produce explanatory stories. In this project, both studies draw on the last tradition of narrative inquiry, analyzing data by searching for connections and processual understandings.

In Study I, I created data through narrative interviews and conducted an interpretive analysis focusing on processual findings and understandings. In study II, I did participant observations inspired by ethnography and performed a narrative analysis of the data. I will describe the methods for each of these two studies separately in the following, but first I will present the philosophical foundations of the study.

## **4.1 Philosophical foundations**

The methods I chose in this project reflect philosophical influences from both constructivism, phenomenology and hermeneutics.

### **Exploring the hows - constructivism and narratives**

In this thesis I explore processes of narrative meaning making in personal recovery as they are enacted and experienced by individuals, professionals and others in a variety of everyday life contexts. I suggest that narratives of recovery are made by both human and non-human contributors, such as law, service management, places, events and activities. This reflects a constructivist ontological viewpoint such as presented by Latour (2005), in which both human and non-human entities are viewed as actors in the actor-networks constructing realities.

By creating data through interviews and ethnography, and through a joint process of analysis and interpretation, I argue that I have been part of a data-creation and understanding-developing process together with the participants and my co-researchers. Further, I argue that enacted narratives of recovery are not fixed – contrarily they fluctuate depending on the participants who tell and enact their story, me as a researcher trying to understand, as well as our physical, historical and social contexts (Bruner, 1990). Hence, I do not believe there is a ‘truth’ out there for me to find. This entails that I also build on a constructivist epistemology, maintaining that knowledge is constructed in an interplay between researchers, research participants, as well as the contexts of research (Malterud, 2015).

### **Moving between parts and whole – hermeneutics and phenomenology**

Further I have explored both how activities, persons and contexts contribute in processes of meaning making and recovery (the parts), as well as how they work together (the whole). To create such knowledge, I combined a constructivist epistemology of data creation with a narrative method of analysis which is philosophically grounded in Ricoeur’s phenomenological hermeneutics.

Ricoeur argued that to reach a deeper understanding of human experiences we should both describe them phenomenologically and try to discover their meanings and possible explanations hermeneutically. Further, he proposed that we should be both subjective (understanding, empathic) and objective (explorative, distanced) in our

interpretations (Ricoeur, 1973; Ricoeur, Rendtorff, & Hermansen, 2002). My method of interpretation in this project reflects such a philosophical stance. I explored mental health recovery and meaning making in particular situations of doing everyday activities, using my empathy, as well as personal and professional experiences to try to describe and understand the participants actions, thoughts, feelings and needs for support in each situation. This entailed exploring the particular situations in connection with other events and activities in the persons' lives, as well as their everyday contexts. However, I also explored these situations in a larger context of the participants social and cultural contexts, using narrative theory and empirical knowledge when searching for possible understandings. This movement between closeness and distance, parts and whole, expanding my understanding in concentric circles, or a spiral, is what characterizes the double hermeneutic of interpretation (Gadamer, 1988; Giddens, 1993).

## **4.2 Method, study I**

One empirical article is published from study I:

Reed, N. P., Josephsson, S., & Alsaker, S. (2017). Community mental health work: Negotiating support of users' recovery. *International Journal of Mental Health Nursing*, 27(2), 814-822. doi:10.1111/inm.12368

### **Research design**

This study made use of an explorative, qualitative approach involving narrative interviews.

### **Recruitment and participants**

The aim for this study was to explore how community mental health workers provide support to users, by investigating professionals' own narratives of how they work. Given our interest in how recovery unfolds in everyday life we sought to interview community mental health workers who meet and work with users in a variety of places, offering support directed towards challenges in everyday life. The participants in this study were therefore recruited from two community mental health service departments in an urban municipality in Norway.

The project was started before I entered this PhD-position. My main supervisor had contacted the leader of one of the community mental health service department, seeking approval and participants for the study. The leader supported the study, and she

was put in touch with three community mental health workers who agreed to participate and were interviewed by a research assistant during the winter of 2014. When I continued on this study as part of my PhD-project in fall 2015, I made contact with the leader of the other community mental health service department in the city and interviewed four professionals at this department. These interviews were conducted by December 2015.

In total seven community mental health workers participated in this study, two men and five women. They represented several professions: three nurses, one practical nurse, one occupational therapist, one social worker and one sociologist. They all had further education in areas such as mental health, therapy, violence and/or drug abuse. They had worked in community mental health services from 2 to 17 years, with an average of 11 years.

### **Data creation**

To obtain processual knowledge about how these professionals work with users, I chose to do narrative interviews (for interview guide, see appendix 1). Our main question was: *Can you tell me about what you do in your work, and how you collaborate with users?* We encouraged the professionals to tell stories from their work to obtain detailed information about the actions and contexts that constitute their meetings with users. We asked follow-up questions to urge the participants to elaborate further on their narratives, to tell us about how they work to support service users' influence in their everyday life, as well as their participation in everyday activities in their local communities. We also asked how they manage challenges, dilemmas, opportunities and limitations in their work. Each interview lasted about 1 hour and took place in the offices of the services. The interviews were audiotaped and transcribed verbatim by either me or a research assistant.

### **Data analysis**

The data were analyzed through an interpretive, hermeneutical approach, reflecting an 'editing analysis style' (Crabtree & Miller, 1999; Malterud, 2015), involving the following steps. First, the third author and I read through the transcripts several times to acquire an overview of the data. Second, all three authors took part in a preliminary analysis of the data through discussions. Our analytical interests and interpretations

were guided by knowledge about recovery as a perspective on mental health and services (Anthony, 1993; Borg, 2007; Davidson et al., 2005; Le Boutillier et al., 2015), as well as our focus on everyday life as a context of recovery and provision of support (Borg, 2007; Scott, 2009). Through this preliminary analysis we found that the professionals told about several situations of supporting users which involved dilemmas or challenges for them, and we chose to explore these parts of the data in our further analysis.

In the third step of analysis, I read the transcripts again, marking parts of the transcripts in which the professionals discussed such dilemmas and challenges. In the fourth step of analysis, the third author and I worked through these marked passages and divided them into six groups according to the particular situations described. These were: 1) independence vs. supportive relationships, a question of time; 2) being a parent and being a service user; 3) integration, segregation, exclusion; 4) service users' self-determination; 5) powerlessness, evasiveness, hope and collaboration; and 6) new public management and recovery. The data concerning these six different situations involving dilemmas or challenges were explored and interpreted further, seeking to understand the process of collaboration between service users and professionals in these situations. Knowledge about processes of negotiations served as an analytical resource in this stage of the analysis (Alsaker & Josephsson, 2003; Lewicki & Wang, 2006), helping us understand these processes of collaboration. In negotiations two or more opposing parties seek agreement through sharing knowledge, perspectives and wishes, and then discussing, balancing and compromising between these considerations to establish a shared understanding and decision. Negotiation processes can be open and ongoing, moving between possibilities and choices in particular situations over time. Through the professionals' narratives of how they work in these challenging situations, we found that they engage in what we recognize as negotiations with users, service management and/or others. In the published article we present our analysis of how these negotiations unfold in the first four of the six situations we explored.

### **Ethical considerations**

The PhD-project was approved by the regional committee for medical and health research ethics (approval number: 2013/2410/REKmidt). Study I was also supported by

the director of health in the municipality, as well as the leader of the community mental health services. Prior to the interviews, the researchers gave both oral and written information to the participants about our study aims, how we would ensure their anonymity, as well as what participating in this project would entail for them. All participants signed written consent forms prior to the interviews (for written information and consent forms, see appendix 2). We changed participant's names and details in the published article to ensure participant anonymity.

### **4.3 Method, study II**

Published articles from study II:

Reed, N. P., Josephsson, S., & Alsaker, S. (2018). Exploring Narrative Meaning Making through Everyday Activities - A Case of Collective Mental Health Recovery? *Journal of Recovery in Mental Health*, 2(1), 94-104.

Reed, N. P., Josephsson, S., & Alsaker, S. (2020). A narrative study of mental health recovery: Exploring unique, open-ended and collective processes. *International Journal of Qualitative Studies on Health and Well-being*, 15(1).

#### **Research design**

In study II we applied a phenomenological-hermeneutic narrative-in-action design (Alsaker, 2009; Alsaker, Bongaardt, & Josephsson, 2009; Josephsson & Alsaker, 2014), involving participant observations.

#### **Recruitment and participants.**

For this study I sought participants who experience mental health problems and are living at home in their community. To recruit participants for this study I contacted leader of the community mental health centers in the municipality of research. She supported the project and helped me connect with the employees at three centers. They all invited me to their weekly house meeting to inform service users and professionals about the study. At these meetings I presented what the study was about; what it would mean to participate, and how I would ensure participant confidentiality. After the meetings I also put up posters at the centers with information about the study, as well as contact information (for poster, see appendix 3). Persons interested in participating were encouraged to contact me either directly, or through the professionals working at the

centers. Four persons, two men and two women in their 40s and 50s, showed their interest in participating in the study by contacting me directly.

### **Data creation**

I created the data material through participant observations while I was doing everyday activities of their choice together with the participants. I followed recommended guidelines for participant observations provided in literature on ethnography (Fangen, 2004; Hammersley & Atkinson, 2007). I met with each of the participants 7-8 times, during a period of 6-8 months. Each meeting lasted from 2-4 hours. We did a variety of everyday activities together, such as joining the art-group at the day center, going for walks in the forest, going to the gym, baking and cooking at home or at the community mental health center, joining meetings and meals at the center and more. During the meetings I did the activities together with the participants and joined in the conversations with them as well as others present. Before and after each meeting I wrote field notes in four parts including: my preparations, preunderstandings and reflections before the meeting; the place, time and main activity of the meeting; my detailed recollections of the events and conversations taking place during the meeting; as well as my reflections and preliminary analysis after each meeting. These field notes, in total about 49500 words, formed the data material in study II.

### **Data analysis**

Me and my co-researchers analyzed the data through a phenomenological-hermeneutic, narrative approach (Alsaker, 2009; Alsaker et al., 2009; Josephsson & Alsaker, 2014; Polkinghorne, 1995). In narrative analysis the researchers seek to discover plots, or central issues in the data, which may help understand the data material through connecting several elements (Polkinghorne, 1995). The analysis of this data material started with the third author and me reading the field notes to get an overview of the material. I read the field notes several times, searching for significant events (Mattingly, 1998), raising curiosity and questions related to the aims of the study. I presented such parts of the data material to the others in the research group, and all three researchers joined in discussions about possible understandings of the material.

In hermeneutic analysis, the researcher moves in spiralling circles between parts and whole in the data material, seeking to expand her understanding (Gadamer, 1988).



During the preliminary analysis, we engaged in such a hermeneutical process of exploring both parts and whole in the data material, focusing both on the concrete activities and events described in the material, as well as on developing holistic overviews of the material created with each person. Additionally we developed further our interpretations by drawing on an analytical framework of narrative theory as well as relevant research literature on recovery and narrative meaning making, fulfilling a ‘double hermeneutic’ spiral of interpretation (Giddens, 1993).

Our analysis in study II was further developed in two different directions, yielding two empirical articles: one being a case-study presenting our analysis of an activity done with one of the participants (article 2), the other presenting our overall findings from the data-material created with all four participants (article 3). I will continue by presenting the further analysis of these two articles separately.

#### *Further analysis, article 2*

Reed, N. P., Josephsson, S., & Alsaker, S. (2018). Exploring Narrative Meaning Making through Everyday Activities - A Case of Collective Mental Health Recovery? *Journal of Recovery in Mental Health*, 2(1), 94-104.

The aim for this part of study II was to gain a deeper understanding of how individuals with mental health problems create meaning through doing everyday activities with others. To explore this aim I searched the data material for unfolding activities and events. Theory about narrative meaning making and mimesis (Alsaker, 2009; Ricoeur, 1984) guided my analytical focus. I therefore took particular interest in parts of the data material where I had to stop and ask: What happened here? How did this come about? Why did he/she do that? Such puzzling events are open for exploration and interpretation and may be particularly valuable to uncover individuals’ underlying intentions and meanings (Josephsson & Alsaker, 2014). After having identified such events, I searched the data material for other parts of the data that seemed relevant and perhaps contributed to these events in some way. As a next step of analysis, I assembled these parts of data material into a chain of events, moving from parts to whole, hoping to shed light on the puzzling events first identified.

For this article the research team chose to analyze further only one such chain of events; that of George baking gingerbread together with others at the community mental

health center. We chose these parts of the data material because of their detail and depth, and thereby potential of answering to our study aim. What raised questions and curiosity in these events was how George suddenly seemed hesitant to go to bake gingerbread, after having been the one who initiated and participated in planning the activity.

After having identified parts of the data-material we viewed as contributing to this activity we expanded our interpretation through making use of our analytical resources of narrative theory about the process of mimesis, as well as empirical and experiential knowledge about mental health problems and recovery. Through exploring these different parts of the data material in relation to each other, and through making use of our analytical resources, we developed an emplotment, an interpretation of how these events together make meaning (Josephsson & Alsaker, 2014). We then assembled these events in a narrative which portrays a possible plot, as well as how the process of mimesis unfolded through these events. This narrative is presented in our article together with our theoretical and scholarly arguments to support our findings and interpretations.

Prior to publication I presented our writings to George, who recognised and approved our findings and interpretations, and acknowledged that they are relevant and important to him.

### *Further analysis, article 3*

Reed, N. P., Josephsson, S., & Alsaker, S. (2020), A narrative study of mental health recovery: Exploring unique, open-ended and collective processes, *International Journal of Qualitative Studies on Health and Well-being*, 15(1).

The aim for this part of study II was to explore how mental health recovery unfolds through individuals' engagement in everyday activities. In this analysis we shifted our attention from an in-depth focus on particular activities towards exploring how the participants engage in several everyday activities and how these may be understood in connection to each other.

In the next stage of analysis, I read the fieldnotes again asking questions such as: What activities do the participants engage in, and how did this come about? What are the driving forces for what they do? How do they make meaning through their everyday activities? What may be possible storylines related to living an everyday life with

mental health problems? What unfolding narratives do the participants act in? As in our analysis for article 2, I took particular interest in parts of the data material that were puzzling to me, and which I understood as relevant to our aim, such as: Why was Sandra all of a sudden able to defy her anxiety, get up from that sofa, and start doing activities at the community mental health center? How was Carl able to initiate starting his own enterprise, while often seeming dependent on others when initiating everyday activities? Such questions were used as starting points for further analysis.

Further, we worked hermeneutically with the data, applying narrative theory of how meaning is created by connecting past, present and future events by a plot as an analytical resource (Alsaker et al., 2009; Josephsson & Alsaker, 2014; Mattingly, 1998). Starting with the puzzling events first identified, we searched the data for other relevant events – both actions and spoken data were included in this search. By connecting different parts of the data material and drawing on knowledge about narrative theory and personal recovery, the research group imagined and discussed possible plots which could help understand how these events came about. We then assembled several events into the written narratives or explanatory stories presented in article 3, together with our interpretations of how meaning was established through activities and which possible plots connect these events.

### **Ethical considerations**

This PhD-project was approved by the regional committee for medical and health research ethics (approval number: 2013/2410/REKmidt). Study II was also approved and supported by the leader and staff of the community mental health centers. Prior to data creation, I repeated information about the study, what it would mean to participate, as well as how confidentiality is secured to the participants, both orally and in writing. The participants also signed written consent forms (for written information and consent forms, see appendix 4). Names and personal details in the articles are fictional to secure participant confidentiality.

When creating data in close collaboration with the participants, within their everyday life contexts, and over time, I had to be extra sensitive and reflexive regarding the researcher-participant relationships (Josephsson & Alsaker, 2014; Lawlor & Mattingly, 2001). During data-creation we shared personal experiences of doing

activities together and talking, and developed relationships of mutual trust and care. To keep relationships professional, I spoke with the participants regularly about the nature and temporality of our relationship, planning our future meetings as well as when to end our shared data creation process. My experiences from being a community mental health worker helped me create and sustain these professional and trusting relationships, but at the same time I had to be careful not to engage in the previously known role of being a professional helper. When ending the data creation process, I told the participants that they could contact me at any time with any questions they might have, and I made sure to keep in touch with them throughout the project period to update them on the research progress and communicate my care and thankfulness for their participation.

Further, doing an interpretive analysis of the data involves a possibility of understanding events from the data in ways that the participants themselves have not thought of and might not recognize, especially as my personal and professional background is substantially different from that of the participants. I am younger than them and have no personal experiences of mental health problems. My everyday life is quite stable, consisting of many different activities which contribute meaning, such as caring for my husband and three children, keeping up with a large social network, going to work etc. Also, I am educated within social work, and have almost 10 years of professional experience from community mental health services.

The participants had volunteered to take part in this project because they were interested in creating important knowledge together with me, and they were very curious about my thoughts and writings about what we did together and what they told me. They all wanted insight in this, and a chance to uncover possible misunderstandings and disagreements prior to publication. Because of their investment in the project, as well as wish to be informed about the results, I felt it was important to communicate openly with them about my thoughts, interpretations and writings throughout our meetings. They sometimes asked me what I had found this far, upon which I told them a little bit about my preliminary interpretations and current focus. Prior to publication of the research articles I presented the findings, including our interpretations and discussion, to each of the participants both textually and orally in Norwegian. I then asked for their thoughts about the findings and if our interpretations seemed familiar to

them. All four participants recognized our interpretations, stated that our findings focus on issues that are important to them, and approved publication of the articles.

## 5. FINDINGS

I will now provide summaries of our findings in each of the three articles, before I go on to present my interpretation of what my main findings are.

### 5.1 Summary of articles

#### Summary of article 1

Reed, N. P., Josephsson, S., & Alsaker, S. (2017). Community mental health work: Negotiating support of users' recovery. *International Journal of Mental Health Nursing*, 27(2), 814-822.

The aim of this study was to explore how community mental health workers provide support to users, by investigating professionals' own narratives of how they work. In this article we explore how the community mental health workers describe their collaboration with users in situations they find challenging, uncertain and involving dilemmas. From our analysis, we came to recognize their way of dealing with these situations as negotiations. These negotiations may involve the professional, the user, as well as other parties such as service management, family members or community members. The different parties present their needs, wishes, knowledge and resources to each other, and try to reach shared understandings of how to support recovery through discussions, mediations, reflections, and balancing acts.

One of the challenging situations the community mental health workers talked about was supporting users' when doing activities and engaging in social arenas. They described how in some cases, users wish to be active solely within mental health arenas because these arenas feel safe and provide the support they need to do activities. However, to move forward in their process of recovery, the professionals recognize users' need of challenges and engaging in 'mainstream' community arenas as well. Thus, how and where to do activities was described as an issue of negotiation between professionals and users.

Further, the professionals talked about how users' inclusion in community arenas may have to be negotiated with community members as well, and that they sometimes work as mediators between users and others. One of the professionals described how they work as translators, facilitating communication and understanding

between users and community members. Further one of the professionals described a need to open up ‘the space for mental illness’, and to make individual adjustments and support available for users. She described this as a challenging task involving both working against stigma and self-stigma, increasing the room for diversity in our local communities, as well as securing sufficient economic resources and dealing with practical issues such as transportation.

These findings underline how collaboration through negotiations facilitate open and respectful communication between professionals, users and others, and allows for all parties to speak their mind and take part establishing shared solutions. We conclude that professionals should initiate negotiations with users whenever possible, to secure user involvement and flexible and individually adjusted services.

### **Summary of article 2**

Reed, N. P., Josephsson, S., & Alsaker, S. (2018). Exploring Narrative Meaning Making through Everyday Activities - A Case of Collective Mental Health Recovery? *Journal of Recovery in Mental Health*, 2(1), 94-104.

The aim of this article was to gain a deeper understanding of how individuals with mental health problems create meaning through doing everyday activities with others. Answering to this aim we present the storied events from my meetings with George, as well as our analysis of these events. The narrative we present in the article is about George and how he got the idea of baking gingerbread at the community mental health center. Further, the narrative shows how he suggested this activity to staff and users at the center, how the others also became interested in baking gingerbread, how they planned making a gingerbread house, and ultimately how the baking unfolded. The narrative makes visible how the persons involved created movement in this activity and tackled obstacles and challenges together through imagining solutions and taking responsibility, trying out ideas on each other, communicating interest and investment in the activity, as well as drawing on each other’s strengths. We interpreted these events by use of theory about enacted narrative meaning making, the model of the *mimesis*. Our main finding was that doing activities together with others provides possibilities for what we understand as processes of collective narrative meaning making. Following

this, we suggest that everyday events of doing activities together may appear small and mundane, but still seem to have the potential of contributing meaning and thus become crucial events in narratives of recovery. This article also highlights how individuals with mental health problems may find it challenging to do activities and make meaning on their own, perhaps requiring such collective processes with mental health professionals and others. However, our findings also show how these collective processes may be challenging and fragile, having to deal with obstacles and insecurities. Further the findings show how the community mental health centers may be accommodating of such collective narrative meaning-making processes, as they offer possibilities of doing activities and trying out ideas and possibilities together with others in a safe and flexible atmosphere.

### **Summary of article 3**

Reed, N. P., Josephsson, S., & Alsaker, S. (2020). A narrative study of mental health recovery: Exploring unique, open-ended and collective processes. *International Journal of Qualitative Studies on Health and Well-being*, 15(1).

The aim of this article was to explore how mental health recovery unfolds through individuals' engagement in everyday activities. The data material for this article included my participant observations with all four participants in study II. Our findings show how four individuals engage in processes of recovery in their own unique ways, using their everyday experiences and activities as resources for narrative meaning making. Doing activities put the participants in touch with persons and places, offering possibilities for trying out and negotiating meaning and recovery collectively. Further, our findings show how movement in recovery processes may require doing activities in arenas outside of the mental health system, and engaging persons in ordinary community arenas in processes of collective narrative meaning making.

We found that these ongoing collective processes seem both unique, complex and open-ended. Our findings concerning Brad show how meaning making may be dependent on doing activities with others in safe and flexible arenas. Carl also seems to make narrative meaning through his activities and interplays with professionals and users at the community mental health center, just as with Brad. Additionally, Carl's situation also seems to require that he connects with persons and arenas within the



employment market and architecture, which can contribute to his unique plot of being and working as an architect. However, we understand that he has not been able to make such connections yet, leaving his processes of narrative meaning making open-ended. Mary seems to be trying out several possibilities for meaning making, showing how processes of recovery can be complex and ambiguous. We understand that she tries out several relevant activities and negotiates and adjusts her possible plots and activities in communication with significant persons. She does not yet know which activities, persons and arenas to focus on, leaving her process of recovery quite complex and ambiguous at this time. Lastly, the story about how Sandra makes meaning through activities at a community mental health center seems to support our findings of how processes of recovery involves narrative meaning making which unfolds in an interplay with others and through doing everyday activities. This story also shows how powerful hope and imagination may be as driving forces for activity and recovery.

## **5.2 Main findings**

I will now sum up the findings in these three articles, before I present my interpretation of main findings. In article 1, from study I, we show how both service users, professionals, community members, family members, service management and others may take part in negotiations about how to solve challenges and provide individually adjusted and flexible support of recovery processes. In study II, we chose to use narrative theory as a resource in studying meaning making, by conceptualizing meaning as coherence, and meaning making as enacted processes of connecting past, present and future by a plot. The findings from the case study in article 2 suggest that everyday activities offer possibilities for engaging in processes of narrative meaning making together with others. Further, by use of theory about the threefold mimesis we show how such processes may unfold collectively, and how they can be fragile and challenging. Deepening our analysis of how personal recovery may unfold as collective and enacted processes of narrative meaning making, article 3 presents findings tied to all four participants in study II and show how such processes are enacted by several persons, in a variety of arenas. Further, these processes appear unique, open-ended and complex, and involve tying together everyday activities and events both from the past and present, as well as images for the future, by a common thematic thread – a plot.

However, our findings show how these thematic threads may have knots, frizzles or loose ends which need to be sorted out, causing tension and suspense in the processes of meaning making.

I interpret the main findings in this project to be that personal recovery seems to unfold through the contributions of several persons, arenas and activities in enacted processes of meaning making which may be understood as both unique and collective. Through my review of the findings I also found that collective narrative meaning making seems to require ongoing activities and communication regarding plots, activities, actors and arenas in the unfolding narratives. The findings show how these processes appear fragile, challenging and complex. In the following discussion I will explore further the enacted and communicative processes unfolding in collective narrative meaning making and discuss which possibilities, challenges and dilemmas such processes may entail for the persons involved.

## **6. DISCUSSION**

In this PhD-project my aim has been to explore how personal recovery in mental health unfolds and may be supported as processes of meaning making. By use of qualitative, interpretive methods I have sought to create processual knowledge of such unfolding processes. Further, I chose to explore personal recovery and meaning making by use of narrative theory which connects meaning to doing everyday activities. Therefore, I have studied individuals while they are doing everyday activities and based on my narrative theoretical resources, I suggest that through their everyday activities these persons engage in meaning-making processes as part of their personal recovery. In the previous section I presented my main findings of how these meaning-making processes in personal recovery may be understood as ongoing, enacted narratives which appear both unique and collective. Through their everyday activities, I understand that individuals connect with others who may become actors with them in processes of meaning making. I argue that these findings present new knowledge related to my aim. In this section I will discuss these main findings further, their implications for practice, as well as my methods.

### **6.1 Discussion of main findings**

My main findings show how personal recovery may involve collective narrative meaning-making processes which unfold through everyday activities. These processes offer possibilities of meaning in everyday life and recovery, but also appear challenging and complex. When reviewing the findings in all three articles I additionally found that collective meaning making seems to require ongoing communication and collaboration regarding plots, activities, actors and arenas of the unfolding narratives. In the following I will delve into my findings of these collective processes in more detail and explore them further in light of my theoretical resources about the enacted and communicative character of the threefold mimesis (Alsaker, 2009; Ricoeur, 1984). Further I wish to make visible and discuss possibilities and challenges these collective processes may entail for both individuals in recovery, family, professionals and others who take part.

### **Establishing shared plots**

In general, plots are issues or values that are important, but still unfulfilled, for the persons acting. Such issues may help create meaning as ‘thematic threads’ that mediate connections between past and present activities and events, as well as images for the future, and thus provide coherence in people’s lives (Polkinghorne, 1995). However, my findings in study II show how plots may be ambiguous and complex, causing frustrations and experiences of being ‘stuck’, as well as how individuals may imagine and try out several plots at the same time. Based on these findings, I understand that the possible plots in people’s lives cannot be understood as smooth and straight thematic threads which are easy to nest up. Rather plots appear as messy threads with occasional knots, frizzles and loose ends, causing challenges and suspense and requiring comprehensive efforts of trying to disentangle and trace them, such as also discussed in article 3 (Reed et al., 2020). This un-linear and complex nature of recovery narratives have also been described by others (Llewellyn-Beardsley et al., 2019).

Further, through my review of the findings in this project I found that collective meaning making seems to involve trying out and establishing shared plots which all contributors can understand, find important, and wish to help facilitate and enact. I wonder: How are such shared plots established? In the following I explore and interpret this further. I will do so in relation to Ricoeur’s reasoning about the enacted and communicative character of developing and trying out possible plots for meaning in mimesis II (Alsaker, 2009; Ricoeur, 1984), which I outlined in section 2.3. I draw from the story about Sandra in article 3 to show how establishing shared plots may unfold and be understood.

Sandra’s anxiety had disrupted her career of cooking, and at one point she could hardly get out of the house and her situation was gradually getting worse. Her boyfriend, Tim, had on several occasions suggested for Sandra to come with him to the community mental health center. I understand that through making these suggestions Tim communicated that he thought Sandra could need changes in her everyday life, and that he imagined how the center could provide possibilities of this for her. Interpreting this in light of the threefold mimesis, I propose that through these initiatives, Tim was trying out possibilities of making change by communicating to Sandra an imaginable way of doing so. He seemed to pursue Sandra’s interest and engagement in this through

providing her with images of doing new activities. Building further on my analogy of plots as thematic threads, I envision this as Tim showing Sandra a bundle of threads, challenging her to grab one and try tracing it.

However, Sandra did not follow Tim's initiatives and refused to go to the center. Perhaps she had a hard time imagining how going to a community mental health center could make meaning for her? How could entering the arena of community mental health services contribute coherence with her previous activities and experiences of being a working mom, always helping and caring for others? However, through his further actions of 'luring' Sandra to come to the center anyways, Tim drove her to try this out. Perhaps he imagined that being physically at the center could make visible some possibilities for Sandra? In my interpretation, Tim communicated a need for change even more insistently through his actions of taking Sandra to the center. Again, I recognize his actions as trying out possibilities of change through making options and images even more available for Sandra. Further, I envision this as if he now handed her the bundle of possible threads to start nesting from, not accepting no for an answer, insisting for her to check them out a little closer.

Our data material shows that as this situation unfolded, Sandra experienced that listening to others' stories at the center made her think about how her current situation threatened her abilities of doing what is most important to her: taking care of her kids. She described this as a sudden realization which drove her to get up and going. Sandra said that she decided that she had to do something to change the situation. Thus, as Tim had hoped for, being at the center did trigger images and realizations for Sandra, of both possible futures and what is important to her. Through our interpretation of all the data material created with Sandra presented in article 3, caring for and helping others, both family and friends, stood out as a very important issue for Sandra, which was about to be disrupted by her mental health problems at the time of these events. I therefore interpret caring for and helping others to be an emergent plot of meaning making for Sandra, offering a possibility to re-establish coherence in her everyday life by mediating connections between past experiences of caring for others, current possibilities of helping out at the center, as well as images of still caring for her children in the future. Continuing my analogy, I envision Sandra being at the center as her holding the bundle

of possible threads, taking a closer look at them, and finding that one of the threads seems familiar, valuable, and appears traceable...

Further, Sandra asked if she could be of help at the center. I suggest that through this action, Sandra communicated to the others present how important caring for and helping others is for her, and she sought possibilities for doing activities related to this at the center. Next, by providing possibilities for Sandra to engage in caring and helping activities, I suggest that both professionals and users at the center communicated back to her that they understand how caring for and helping others is a valuable issue for her, which they wish to contribute to. I interpret their activities as a collective process of trying out and communicating ideas and possibilities of making change for Sandra. Through their activities I suggest that Sandra, Tim, professionals and users at the center communicated and established a shared understanding of caring for and helping others as a plot which can re-establish meaning in Sandra's everyday life. Further, I recognize communicating this shared understanding of a possible plot as mimesis III in the threefold mimesis, bringing some temporary stability which provided a starting point for their further efforts of trying out how to make change in Sandra's life. Thus, in my understanding Sandra chose a thread to trace which she thought could be valuable for her. She also imagined and started trying out how to trace this thread in communication and collaboration with others.

These findings show how collective processes of trying out and establishing shared plots may hold possibilities for persons in recovery of being moved and inspired by the hope and engagement of people around them. Further, these processes may offer possibilities of connecting with actors and arenas which can provide support. However, trying out possible plots also seemed challenging, not always reaching a shared understanding of the meaning making possibilities in the ideas presented. Perhaps because potential coherence between these ideas and Sandra's experiences and future images was not clear? Therefore, I suggest that these processes might entail negotiations<sup>2</sup> to reach shared understandings on which plots can make meaning and

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<sup>2</sup> In this discussion I refer to negotiations as a form of communication in collective mimesis processes. I understand negotiations as processes of seeking agreement through sharing knowledge and perspectives, discussions and balancing acts. Further, negotiation processes can be enacted and ongoing, moving between possibilities and choices in particular situations over time (Alsaker & Josephsson, 2003; Lewicki & Wang, 2006; Reed et al., 2017).

should be tried out further. Also, I wonder: what recognizes such shared plots which unite several actors in meaning making?

The findings in study II show how all four participants after periods of disruptive mental health problems seem to engage in collective meaning-making processes tied to issues such as being helpful, caring for others, staying healthy, or re-connecting with work. These issues seemed to have the potential of making meaning from these unique individuals' personal activities and experiences, bringing their past, present and future together. However, I also recognize that in addition to being personal, these issues are all connected to cultural values. Perhaps they are therefore more likely to become established as shared plots and supported by several actors? Bruner (1991) supports such a connection between narrative meaning making and cultural values and writes that narratives are normative and concerned with cultural legitimacy. Bruner explains how narratives make visible a breach in legitimacy which creates drama in the story and further that narratives show how this breach is closed through actions and thus cultural legitimacy, or meaning, is restored. Further, Bruner (1990) has suggested that humans are inherently social – we need and seek belonging, and cultural legitimacy is therefore important to us. However, understanding how cultural meaning is also enacted through practice (Bruner, 1990), I suggest that these meanings are not fixed, but rather continuously created through actions and therefore flexible and open for change. When I interpret my findings in light of this, I understand that mental health problems have disrupted and created drama in the participants lives, preventing them from conducting their everyday lives as they did before and affecting their social relations. Now they take part in enacted and collective processes of trying out new ways of making their everyday life both personally coherent and culturally legitimate. Such an enacted integration of personal and cultural meaning is also reflected in the multidimensional understanding of everyday life which I presented in my introduction, in which the activities of everyday life are suggested to be a mediating structure between person and culture, bringing together the personal and cultural dimensions of everyday life (Højholt & Schraube, 2015).

Hence, collective processes of meaning making in recovery appear normative and moral, providing possibilities of reconnecting the individual to others through recreating cultural legitimacy in their life, doing and pursuing that which is culturally

valued. Continuing my example with Sandra, her mental health problems had disrupted her career of working, but she still had caring abilities, and I suggest that these were valued and cultivated through collective meaning making. Thus, I understand that in addition to providing possibilities of personal coherence for Sandra, caring and helping activities could also restore cultural legitimacy in her life and provide connections with people around her.

Based on these findings I suggest that to establish collective engagement in meaning making individuals in recovery are not free to pursue any issues which may provide personal meaning their everyday lives. From my interpretation follows that shared plots also relate to cultural values, these plots are both personal and cultural. Based on these findings I raise some questions: do all persons in recovery imagine culturally legitimate ways of making meaning? How large is the 'wiggle room' when negotiating shared plots to pursue? How will narrative meaning making unfold if a person chooses to pursue unusual or unfamiliar issues for seeking meaning? What if personal images of how to make meaning clash with professional or cultural ethics? How does professionals current focus on personal recovery and individually adjusted services affect their attitudes towards diversity and their thoughts about what is 'normal'? I am not able to answer these questions based on my findings in this project – however by asking them I wish to make visible how establishing shared plots – what makes meaning for those involved in collective processes – can involve several challenges and dilemmas.

To sum up, my findings and interpretations show how several actors establish shared plots by trying out through activities and communication issues which may contribute both personal coherence and cultural legitimacy. Additionally, through these activities of trying out plots collectively the person in recovery may gain possibilities of being moved, inspired, supported by and connected to others. These processes may also involve challenges and dilemmas of having to negotiate their understanding of which issues may contribute personal coherence and cultural legitimacy, taking into consideration and balancing both the personal history of the person in recovery as well as cultural ideas of what is valuable to do. However, if shared plots are established, I suggest that they make possible further collective engagement and trying out of meaning making through activities. I will explore what this entails next.



### **Trying out how to enact narratives**

My findings in this project show how the contributors in collective narrative meaning making not only try out possible plots together, but also which activities may contribute meaning in relation to these plots. How do they do this, and what possibilities and challenges can this entail?

By exploring my findings in this project further, I found that the persons involved in these collective processes create and try out images and ideas of further activities together, through both activities as well as discussions and negotiations of possibilities and limitations. My findings show how in some situations the participants shared ideas of activities to others verbally, who either gave their support or disagreed with these suggestions. In other situations, images or ideas of what to do were created and tried out collectively. As discussed above, my findings about Sandra show how being at the community mental health center triggered Sandra's images and ideas of volunteering her help there. Thus, activities may provide images and ideas for further enactment. As another example, article 3 presents the findings about Mary, who sought to be an active and contributing person and dreamed of acquiring work within health services. How could she do this? Mary contacted several persons within the employment market to discuss with them how to do this and if they could offer activities for her to engage in. On some occasions, work leaders welcomed Mary's initiatives and provided possibilities for activities, such as opportunities of trying out working at a restaurant or volunteering at a nursing home. However, they also sometimes turned her down, thus communicating limitations for what she could do. Again drawing from the threefold mimesis, I interpret that through contacting persons to discuss possibilities of activities she can do or how they can contribute, Mary engages them in her imagining and trying out of how to make meaning. Through these discussions, as well as sometimes providing opportunities of activities, I understand that the persons she communicates with join her in a collective process tied to her plot of being an active and contributing person. Through their actions and responses, these persons also take part in negotiations concerning possibilities and limitations of what activities she may do to try out coherence.

In my meetings with Mary this appeared as an ongoing, but stuck process – she kept contacting possible contributors but did not seem able to figure out what activities

could contribute coherence at this time. Thus, in my interpretation Mary seemed to linger in mimesis II, initiating communication and collaboration with others, but without succeeding in establishing stable engagement and agreement on how to proceed. Why was this so? Perhaps Mary's images of what she can do are not in coherence with others' expectations? Is she aiming too high, in the eyes of others? Why are they not able to negotiate a shared understanding of activities to try out? Understanding my findings from study I and II together, I wonder if stigma may be part of such challenges as Mary here experiences. The professionals in study I told about lack of understanding and personal adjustments in society, restricting inclusion in mainstream arenas for persons with mental health problems. Based on my findings I suggest that stigma may create diverging attitudes concerning possibilities and limitations for what the person in recovery can do, and hinder agreement on which activities the person in recovery can and should try out. Prejudice and stigma related to mental health problems has also been found in other studies (Chester et al., 2016; Kelly et al., 2010), and I suggest that these issues may pose some additional challenges to persons in recovery when they seek to make meaning in everyday life.

Although sometimes limiting possibilities of activities for individuals in recovery, my finding also show how others may broaden their possibilities. Patricia Deegan has shared her own experiences of how she at one point lost all hope and faith in her possibilities for the future (1997), and similarly my findings show how the participants sometimes seemed doubtful about their possibilities of doing activities. Further, my findings show how in such situations their meaning-making processes may appear stuck, as they seem unable to imagine how to act next. However, my findings also show how in collective processes, other persons may help create movement again. The data material about Sandra shows this quite well: In my understanding Sandra initially seemed stuck, rarely leaving her home and unable to imagine how going to the center could provide meaning for her. However, through their actions her boyfriend and the persons at the community mental health center triggered and encouraged her participation in the activities there, and thus inspired her to imagine possibilities of making meaning, as well as communicated faith in her abilities to help out at the center. How would Sandra's everyday life be now, if Tim had not made his initiatives? How would this have unfolded if the others at the center turned down her request to help out?

In my understanding, these events show how other persons sometimes hold more hope and faith in individuals' strengths and possibilities than they do themselves, and thus inspire and encourage them to try out activities they wouldn't have thought of or imagined trying on their own.

Thus, in my interpretation collective meaning making involves trying out how to enact narratives through activities and negotiations. Further, the different contributors' thoughts and ideas of challenges and possibilities may be both limiting and broadening for these meaning-making processes. In the following I will show and discuss how not only what activities to do, but also with whom and where to do them, are important issues which need trying out in collective meaning-making processes.

### **Seeking connections with new actors and arenas**

My findings suggest that to create movement in collective meaning-making processes those involved need to establish shared plots and try out how to enact these plots. Further, my findings show how these processes entail connecting with new actors and arenas. The findings in study II highlight how the community mental health centers and the professionals and peers there offer a safe atmosphere for trying out activities together with others, and in my interpretation therefore may be valuable arenas and actors in collective narrative meaning-making processes. However, in line with other research (Borg, 2007; Myers, 2016; Tew et al., 2012), my findings also show how the participants may need to connect with actors and arenas outside of the mental health system to try out activities which may provide coherence – such as employment markets, religious communities, family homes or sports activities. Carl for instance, seems in need of making connections within architecture and the employment market, while Mary is seeking support and contributions of trying out productive and caring activities within either health services or her family. Similarly, the professionals in study I underlined the importance of doing activities and being included in mainstream community arenas to create movement in processes of recovery. Following this, I suggest that to create movement in meaning-making processes the persons engaged may have to seek connections with new actors and arenas which can contribute in each unique process. But how is this done? How are new and valuable connections made?

Who to connect with and where to go appears to be important issues in meaning making. My findings show how individuals in recovery try this out through activities and communication with professionals and/or community members, in my interpretation seeking collective engagement. Both Carl and Mary seem to imagine making contacts within the employment market, and Brad says he wishes to meet people with similar interests as him in political discussions, yoga or photography. I understand that Mary is trying this out through contacting possible employers and initiating communication and activities with them, while Carl has contacted the employment office for professional support and work-related activities. Brad, however, does not seem to move forward in seeking to connect with new people and arenas at this time. Perhaps he does not know how to, or do not dare to make contact on his own? Perhaps he could be able to do it with some support from others?

My findings indicate that making connections with persons and arenas that can and are willing to contribute may be a challenge. I understand that both Mary, Carl and Brad seem to struggle with this, not quite knowing who can contribute, or how to reach out and communicate with others in ways that entice them to join forces. The community mental health workers interviewed in study I talked about helping users making connections with ‘mainstream arenas’, negotiating inclusion and connections with actors and arenas in individuals’ local communities. However, they also described this as a challenging task. For instance, they told how they sometimes negotiate with users about making connections, as users may experience a dilemma of choosing between safe and flexible mental health arenas, professionals and peers, as opposed to trying out challenges and opportunities through activities with new and unknown actors and arenas. Further, they described challenges such as stigma and structural hindrances, necessitating negotiations with community members and arenas regarding inclusion. Similar findings are also reported by Farone (2006), who found that facilitating community participation involves both assessment of possibilities, mediating connections between individuals and community arenas, as well as balancing challenge and support.

Learning about these challenges, I wonder: How can connections and collective engagement between persons in recovery and community members be facilitated? My findings do not show much about how this unfolds, but they do show how Mary seems

to be in the midst of trying this out through contacting people, communicating that work is important to her, and seeking contribution and support from them. This was still an open-ended and ongoing process at the time I created the data, but these interactions seemed to provide some connections and opportunities of trying out activities which could help create coherence in her life. Thus, perhaps talking with or meeting potential actors, communicating one's ideas and interests, and getting to know each other is a good way to start? In article 3 I wondered what could have happened if Carl was offered a chance at visiting an architectural firm and connect with someone there. Now I also wonder: what if Mary could try out working in at a nursing home or a clinic? Or if Brad was invited to a local yoga center? Could such experiences and meetings help try out and build the connections with actors and arenas that these persons need to recover further?

To sum up, my findings highlight the important contributions of several actors and arenas in meaning-making processes, as they offer possibilities for trying out activities which may provide coherence. Therefore, who to connect with, and where to go seem to be important issues in these processes, which may be tried out through doing activities, communicating, collaborating and negotiating with others. However, making connections and engaging others appears challenging for persons in recovery and my findings do not show much about how such connections can be made. I therefore suggest that this is an important issue for further research. Also, my findings indicate that mental health professionals may have an important role in facilitating valuable connections between users and others, and I will discuss this further as implications for practice.

### **Summary of discussion**

In this discussion I have explored and interpreted further my findings. I have shown how collective meaning-making processes seem to involve trying out and establishing shared plots, trying out which activities can contribute to coherent narratives, as well as trying out and connecting with actors and arenas who can and will contribute in each unique process. Interpreted in light of the threefold mimesis, I understand that collective processes of meaning making are inspired and triggered by ongoing experiences and activities. Further, through their activities and discussions several persons try out and

communicate regarding plots, activities, actors and arenas. Underway the also negotiate and communicate shared understandings of what is going on and how to proceed. I would like to underline that my findings show how these activities of trying out in the three folds of mimesis unfold intertwined. Thus, processes of meaning making may not be thought through beforehand, conscious and linear. Rather, everyday activities are done in communication with others, and through these activities, images, ideas and possibilities of meaning making may emerge. This conflicts with other, and perhaps more traditional understandings of how meaning making unfolds through activities. Huguelet et al. (2016) for instance, suggests that meaning is created through realizing important values through actions, similarly to how I understand narrative meaning making. However, they describe this as a cognitive process where individuals need to mentalize what their activities might mean to them, as opposed to an enacted process in which the activities inspire meaning making.

Additionally, I have discussed how these collective processes entail both possibilities and challenges for those involved in them. Several studies have found that everyday activities are crucial in personal recovery as they contribute meaning (Argentzell et al., 2012; Doroud et al., 2015; Eklund et al., 2012; Kelly et al., 2010; Lund et al., 2019; Ulfseth et al., 2015). Through this project, I have provided new knowledge about how this unfolds, showing how meaning is inspired by and emerges through everyday activities in unique and collective processes. Through these collective processes persons in recovery may be moved, inspired, supported and connected with others, and gain possibilities of doing activities which may provide both personal and cultural coherence. However, those involved may also experience challenges such as having to negotiate dilemmas between personal and cultural values, communicate and negotiate limitations and possibilities for activities, as well as struggle to connect with and engage the actors and arenas needed for further meaning making.

As a last remark, I would like to underline that the findings presented in this thesis only show temporary glimpses of meaning making, and that my possible and contextual interpretations may or may not be of interest, recognition and inspiration for others. Further, as the recovery processes I have studied are still unfolding, I cannot know if the everyday events of meaning making explored in this project will eventually be events in recovery narratives. I understand personal recovery as a subjective

experience, and although the participants seemed to make meaning through everyday activities in particular contexts, it is unclear if they will eventually experience their everyday life as generally meaningful.

## **6.2 Implications for practice**

In the previous section I explored further how collective processes of narrative meaning making unfold and discussed which possibilities and challenges such collective processes may entail for those involved. My findings make visible how mental health professionals may be involved in collective processes of trying out and establishing shared plots of meaning making, imagining, trying out and negotiating activities which can contribute coherence, as well as trying out and making connections with actors and arenas that may contribute.

Trying out and establishing shared plots as forceful and inspiring driving forces through and for activities appears to me as a crucial part of collective meaning-making processes. I suggest that professionals can make valuable contributions to this in several ways. First, they can contribute by engaging in explorations of the personal history of and important issues for the person in recovery. What activities and experiences lie in their past? What might be their images for the future? What issues and values are important for this person? How can these issues contribute coherence in this person's life? However, as discussed above, shared plots are not only tied to personal values, but also cultural meaning. I therefore suggest that professionals may also have an important role in trying out these cultural contexts of possible plots – perhaps making thoughts about possibilities and limitations visible, being vigilant regarding stigma and prejudices oneself or others may hold, as well as softening up attitudes of what are 'normal' and 'good' ways of conducting one's everyday lives. Further, my findings indicate that trying out how to make meaning demands hope and faith in possibilities for change and recovery, creativity, as well as knowledge about which opportunities lie in the local community. I suggest that professionals may offer important contributions related to these issues.

However, my findings also show how meaning-making processes may be spontaneous and un-linear, unfolding through activities, rather than being well thought of and planned beforehand. This was also discussed in article 2 (Reed et al., 2018).

Following this, I propose that mental health services should provide opportunities for persons in recovery of doing activities together with others. From my findings, it is evident that the community mental health centers are very important in some of these participants' lives, and that they provide both activities, persons and atmospheres which accommodate collective meaning making. Following this, I suggest that community mental health centers and other arenas which allow for initiating and doing activities together with others in a safe, flexible, diverse and spontaneous environment are valuable parts of the community mental health services.

Further, my findings show how making meaning may demand trying out new activities and moving into ordinary community arenas, but that this may be challenging as the persons in recovery lack connections with relevant persons in their local communities. How can we engage persons in the communities and build such relationships? Other literature also highlights the importance of community resources in mental health recovery, and problematizes how professional recovery support is mainly provided through collaborative relationships between users and professionals (Davidson & Schmutte, 2020; Davidson et al., 2017; Tanaka & Davidson, 2015). I suggest that facilitating connections between persons in recovery and community members may be an important task for community mental health services, and that professionals supporting personal recovery should not only collaborate with the person in recovery, but also with families, community members and others. Based on my findings, I also understand that this collaboration may involve working against stigma and discrimination, as others have also noted (Chester et al., 2016; Keet et al., 2019; Slade, 2010). Community-based services targeting collective responsibility and reciprocal relationships (Tanaka & Davidson, 2015), as well as citizenship oriented interventions (Davidson & Schmutte, 2020; Fransen, Pollard, Kantartzis, & Viana-Moldes, 2015) have also been suggested by others to complement individual approaches. How can such approaches be organized?

I suggest that clubhouses are organized and run in ways that may facilitate such work, as they both provide relationships with professionals and peers as well as contacts within the labor market, facilitating connections between members and possible employers (Chen, 2017; Tanaka & Davidson, 2015). Based on my findings I also support others who suggest that connecting people by making them meet and learn to



know each other through doing something together (Bromage, Kriegel, Williamson, Maclean, & Rowe, 2017; Cottam, 2018), or through engaging in collective projects based on shared interests, goals and values (Rowe & Ponce, 2020) are possible professional approaches to promote inclusion in local communities as well as meaning in individuals' lives.

Further, my findings point to how collective meaning-making processes demand mutually supportive relationships and joint efforts. Interpreting these findings in light of the communicative nature of the threefold mimesis makes visible how the participants in such collective processes should be able to empathize with each other to create shared understandings, take responsibility and initiative, communicate their ideas and judgments, and help make decisions. Some suggest that individuals in recovery may need support in building such personal capacities that facilitate collaboration, and how these are capacities which professionals may help users build through practice and reflection (Rowe & Ponce, 2020; Ware, Hopper, Tugenberg, Dickey, & Fisher, 2008). Inspired by Duff (2016). Based on my findings, I also suggest that these capacities may be practiced through doing activities together with others, and through experiences of collective meaning making. In line with this, others also point out how engaging in collective projects may improve individuals' self esteem, and consequently also their ability to engage in further activities and connect with new people (Honneth, 1996). Further, I propose that such collective experiences may contribute to positive, upwards 'spirals', or assemblages of meaning making and recovery. Thus, doing activities together with others may help build communicative skills and self-esteem which enable engagement in collective meaning making, supporting my earlier suggestion that facilitating such activities should be a focus for recovery-oriented services.

## **6.3 Methodological discussion**

### **Choice of methods**

We chose qualitative, narrative methods in this project because they are well suited for creating processual knowledge about the complex and unique aspects of personal experiences (Polkinghorne, 1995), such as the issues we have explored here. The good fit between narrative methods and research concerning personal life experiences such as mental health recovery has also been described by others (Spector-Mersel & Knaifel,

2018; Toledano & Anderson, 2017). Spector-Mersel and Knaifel (2018) argue that narratives and recovery build on similar ontological and epistemological understandings, as well as shared emphases on processes of making meaning, change and purposeful activities. Further, the unique narrative-in-action approach was applied in study II because it offers a way of exploring *how* meaning is established and negotiated through everyday activities and situations (Josephsson & Alsaker, 2014).

Thick descriptions are desired in this kind of research as they provide detailed knowledge about relevant contexts and thus an extended basis for interpreting the motivations, intentions and meanings of human actions. Participant observations are better suited for creating thick descriptions than interviews, and are therefore a good way of creating data when using the narrative-in-action approach (Alsaker et al., 2009; Frank & Polkinghorne, 2010). Based on my understanding of how recovery is done, or enacted, through everyday activities, I found doing participant observations of this enactment to be both interesting and fruitful. Through the participant observations I had opportunities of witnessing and taking part in recovery *as it was done*, as opposed to retrieving after the fact stories and experiences of these processes through interviews. I believe that studying actual situations of doing everyday activities is better suited for answering to my aims than collecting after-the-fact recollections and reflections through interviews. My experiences of interviewing professionals in study I confirmed this, as it proved difficult to obtain detailed and contextual descriptions and narratives about how they work. The professionals rather told about their work in general ways, finding it hard to think of good, concrete examples from their meetings with users.

### **Rigor**

I argue that it is not possible to compose the ‘right’ story about unfolding personal recovery and meaning making because our understanding of these particular events changes as time passes by and as they are seen in light of past and current affairs (Uggla, 2002). My understanding of what went on during my meetings with the participants might have changed if I continued to meet with the participants, or if I meet with them in a year to learn about what happened since. I therefore find it important to remain open concerning the possibilities of several possible interpretations (Bruner, 1990; Uggla, 2002). However, although there is no ‘right’ story, I am accountable for

how and what I know (Bruner, 1990). Therefore, I have sought to present our research procedures thoroughly throughout this thesis and the research articles, showing how they were systematic and applying well-documented methods, as well as how our interpretations were grounded in theory and existing knowledge.

The research group analyzed the data material together, and we sought to remain open and interested in the unique situations of the participants both during data creation and analysis. Further, our analysis and interpretations were inspired and informed by both theoretical and empirical knowledge, as well as our professional experience as mental health workers and occupational therapists. I argue that developing our interpretations together in the research team, as well as drawing on our professional experience and theoretical and empirical knowledge, enhances the rigor of our interpretations and that they may be recognizable and of value to others (Polkinghorne, 1995). In study II, our findings and interpretations were also presented to, and discussed with, the participants prior to publication. This was done both as an ethical procedure, as well as to improve validity of the study.

Nevertheless, when searching for connections in the data material as we did in our narrative analysis in study II, we must be open to the uncertainty of our interpretations (Hammersley & Atkinson, 2007). As the presentations of our findings show, we also explored contradictions in our data material, disclosing how processes of recovery are both complex and uncertain, allowing for many different narrative possibilities and interpretations. Thus, we acknowledge that our interpretations are only some of many possible.

In ethnography researchers will always have an effect on the phenomena they study (Hammersley & Atkinson, 2007), requiring reflexivity regarding their impact on the data, analysis and interpretations. In study II, the participants and I created the data together through participant observations, and my previous experiences and personal qualities will have affected our relationships and meetings. Having worked within community mental health services for almost a decade, I am experienced in creating trusting, working relationships with users. I think that these experiences, the participants knowledge about my previous occupation as mental health worker, as well as me being a woman substantially younger than them, might have affected their view of me as non-

threatening, and contributed to creating trusting relationships with the participants in which they felt safe to reveal their thoughts and troubles.

Further I sought to be open and curious about the participants lives, for the most part leaving the choice of activities and topics of conversation up to them. In our meetings, the participants offered insight into their everyday lives, including their personal activities, family relations and thoughts about their situation and doings. The participants generally offered relevant information, indicating that their knowledge about my research interests and the focus of the study prompted them to focus on particular aspects and activities of their everyday lives in their meetings and conversations with me. Nevertheless, on occasion I invited conversations about issues relevant to my study aim, thus influencing the focus and richness of the data. My co-researchers took part in analysis and interpretation of the data-material, ensuring some ‘outsiders eyes’ on the interaction between me and the participants, and nuancing our understanding of the situations described in the data.

### **Reflections on further research**

This is a project with only few participants, providing processual and in-depth knowledge related to its aim. I suggest more research is needed to nuance and deepen further our processual and contextual knowledge about mental health recovery. One important issue for further research seems to be how connections between persons in recovery and community members and arenas can be facilitated.

Similar to Sutton et al. (2012) and Doroud et al. (2015), I think that long-term, in-depth and contextual studies of unfolding personal recovery may provide us with new knowledge about how recovery is enacted, as well as how it may be supported. My PhD-project certainly involves contextual and in-depth data, but it is not a longitudinal project. I think it would be very interesting and fruitful to apply the narrative-in-action approach when exploring processes of recovery and meaning making over a longer period of time. Further, I also think that using the narrative-in-action approach when exploring our aim in study I, how professionals and users collaborate, could yield interesting knowledge about how mental health recovery is supported. However, while using a narrative-in-action approach might create thick and longitudinal descriptions of events of recovery, researchers will not be able to collect data of all actors, activities

and events contributing in such processes over time. A combination of this approach with for instance narrative interviews, time-geography (Sunnqvist, Persson, Lenntorp, & Träskman-Bendz, 2007), or actor-network studies (Latour, 2005), might provide us with even thicker descriptions of how processes of personal recovery unfold.

## 7. CONCLUSION

My aim in this PhD-project has been to explore how personal recovery in mental health unfolds and may be supported as processes of meaning making. My findings provide new knowledge related to this aim, and answer to a lack of exploration and knowledge about how personal recovery, meaning making, narrative and everyday activities are related. In short, my main findings show how personal recovery may unfold through enacted processes of narrative meaning making that are unique and collective.

Thus, each unique process of personal recovery is enacted not only by the individual in recovery, but collectively through the contributions of several persons and arenas. Social ‘dimensions’ or ‘factors’ of personal recovery have also been described by others, but not in detailed, processual accounts showing how several persons and arenas contribute in particular ways such as I do in this project. My findings seem to offer support, as well as important knowledge, to those who urge research, literature and mental health professionals to pay more attention to social and contextual dimensions of personal recovery. Further, my findings show how everyday activities and inclusion in local communities is crucial for persons in recovery, thus supporting the focus of the ongoing Norwegian strategy for good mental health mentioned in my introduction (Norwegian Ministries, 2017).

To conclude this thesis, I wish to underline that I do not intend to move any control or agency away from individuals in recovery by way of these findings. The individual in recovery should and must take the lead and be the owner and manager of these collective processes. However, additionally I find it important to make others accountable, and to enlighten them about their potentially crucial role in processes of personal recovery, which are both unique and collective.

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## **ARTICLES & APPENDICES**





## Article 1

## Article 2

## Article 3

## Appendices